



**THRIFCO
PLUMBING®**
Plumbing, Sprinklers, Drip Irrigation.

POLICIES AND PAYMENT TERMS

Prices:

All prices are in US Dollars and reflect the most current price lists that are in effect at the time of printing. We strive to keep uniform prices in effect throughout the year, however, unexpected changes in raw material prices, global currency fluctuations, and manufacturing costs may occur, therefore prices are subject to change without notice. At the time of shipment, all items will be invoiced at current prices.

Terms:

- All clients must have a business application on file.
- All AGTG customers are either Prepay or Net 30. Net 30 customers must fill out a credit application and get approval from our credit department. Net 30 customers can pay their outstanding invoices using a check or EFT. They can also pay their invoices with a credit card, but they will be assessed a 3.5% service fee.
- Invoices 30 days past due are subject to service charge at 1.5% per month (18% per annum).
- Open account status will be withdrawn if terms are not complied with.
- Prepay customers can use Master Card, Visa, Discover and American Express to pay for their orders prior to shipping.

Shipping Policy:

Thrifty Supply Company (TSC) uses the following freight / shipping carriers; Fed Ex Ground, Fed Ex Air, Fed Ex Freight & USPS (Postal Service) for all our shipping. TSC also offers our customers the ability to use their own Fed Ex account number for shipping their orders without any surcharge or handling fee.

TSC offers free shipping on orders of \$350.00 or more. Orders less than \$350.00 are shipped F.O.B. Sacramento, CA with freight/shipping cost paid by TSC and charged to the customer by including the freight charge in the sales invoice.

Other terms and conditions may apply: This includes without limitation expedited delivery, air freight, freight collect, special shipping requests, international orders, hazardous materials, customer's carrier or other special handling charges by the carrier of record.

Customer of record is responsible for payment of all shipping charges. Special shipping requests must be addressed with TSC management, approved and placed in writing for any special arrangements.

TSC reserves the right to review and make changes to this freight / shipping policy without notice.



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Return Policy:

- Goods ordered in error, if returned within 30 days at customer's expense, will be subjected to 15% restocking charge with authorization from TSC.
- Goods shipped in error may be returned within 10 days from the date received at TSC's expense for full credit.
- All other Returned Merchandise must be of current production type and will be subjected to a 15% restocking fee and charge including any labor or parts beyond normal restocking to make merchandise saleable.
- Goods deemed non-saleable that have been returned for reasons other than our error will not receive any credit.
- Special orders for goods that are normally not stocked may not be cancelled or returned.
- All returns must be approved by TSC. Please enclose a filled-out Return Authorization Form (RGA) with the shipment. Do not enclose purchase orders or checks with returns, as they will only cause delay in processing.

Shipment Shortages:

No claims for shipment shortages will be allowed unless presented within 5 days after receipt of goods. Each package is carefully checked and weighed before shipment. Claims for shortage will be addressed through an investigation from TSC, shipper & insurance company and will be subjected to appropriately filed claim documents and weight/picture verification.

Product Design Changes:

Products' designs are subject to minor and major changes, amendments and modifications without any notice.

Disclaimer:

TSC Catalogs contain thousands of items, part numbers, model numbers, titles, descriptions, images etc. There is a possibility of error during catalog compiling & printing process. TSC reserves the right to correct any errors without notice.

California Proposition 65 Warning:

Some products contain or produce a chemical known to state of California as a cause of cancer, birth defects or other reproductive disorders.